



**Sunday**

**12:00 p.m. – 6:00 p.m.**

**Registration/Information Desk Open**

Location: The Ritz-Carlton Pre-Function

**Supporting Sponsor: CIGNA**

**12:00 p.m. – 5:00 p.m.**

**Golf Scramble**

\$260 per golfer (Includes greens fees, cart and box lunch. Open to all Forum registrants, spouses and guests...registration required). The golf shuttle will depart from the lobby starting at 10:45 a.m. The return shuttle will start at 4:30 p.m. and will run continuously until all have returned. All golfers must be in their assigned carts at 11:30 a.m. and ready to play at the Scramble's 12:00 p.m. shotgun start.

Location: The Golf Club at Dove Mountain

**Supporting Sponsors: Federated Mutual and Baker Donelson**

**12:00 p.m. – 4:00 p.m.**

**NAVCP Board of Directors Meeting *(By invitation)***

Location: The Ritz-Carlton Plazas 3 & 4

**Facilitator:** Julian Roberts

**1:00 p.m. – 3:00 p.m.**

**NASHO Physical Medicine Management Alliance and Hearing Network Alliance Joint Meeting *(By invitation)***

Location: Wild Burro Boardroom

**Facilitator:** Leigh Powell

**3:30 p.m. – 5:00 p.m.**

**Guided Hike**

Open to all Forum attendees, meet in hotel lobby at 3:15. Please note that closed toe shoes are required.

Location: Property Hike

**4:15 p.m. – 5:30 p.m.**

**NASHO Board Meeting *(By invitation)***

Location: The Ritz-Carlton Plazas 3 & 4

**Facilitator:** Julian Roberts

**6:00 p.m. – 7:00 p.m.**

**Industry Fireside Chat**

*(AAPAN, NASHO and NAVCP board members only)*

Location: The Ritz-Carlton Terrace

**Preferred Sponsor: Mitchell**



**Monday**

**7:00 a.m. – 6:00 p.m.**

**Registration/Information Desk Open**

Location: The Ritz-Carlton Pre-Function

**Supporting Sponsor: CIGNA**

**8:00 a.m. – 10:30 a.m.**

**AAPAN Board Meeting *(By invitation)***

Location: Dove Mountain Ballroom

**Facilitator:** Julian Roberts

**10:30 a.m. – 10:45 a.m.**

**Break**

Location: The Ritz-Carlton Pre-Function

**Supporting Sponsor: Midlands Choice**

**10:45 a.m. – 12:00 p.m.**

**Roundtable: Commercial/Government Health**

The MACRA view – value-based care and compensation is arriving soon

**Speaker:** **A. Mark Fendrick, MD**, Professor of Internal Medicine in the School of Medicine and Professor of Health Management and Policy in the School of Public Health, University of Michigan

Location: Tortolita Ballroom C & D

**Platinum Sponsor: First Health<sup>®</sup> and Cofinity<sup>®</sup>**

**10:45 a.m. – 12:00 p.m.**

**Roundtable: Workers' Compensation**

Workers' Compensation: Coverage and constraints – an interactive discussion on the state of the market

**Speakers:** **Robert Holden Esq.**, Senior Vice President, Stateside Associates  
**Mark Pew**, Senior Vice President, PRIUM  
**James Sherwood**, Deputy Legal Counsel and Chief Ethics Officer, Illinois House Republicans

Location: The Ritz-Carlton Plazas 3 & 4

**Platinum Sponsor: Coventry**

**12:00 p.m. – 1:00 p.m.**

**Industry Luncheon: Innovative Collaborative Care Models to Improve Quality and Reduce Cost**

Location: Tortolita Ballroom A & B

**Platinum Sponsor: HealthHelp**



1:15 p.m. – 1:45 p.m.

**Opening Remarks and AAPAN Business Meeting**

**Speakers:** **Errol King**, Shareholder, Health Care Section, Baker, Donelson, Bearman, Caldwell & Berkowitz, PC  
**Julian Roberts**, President & CEO, AAPAN

Location: The Ritz-Carlton Plaza 2

1:45 p.m. – 2:45 p.m.

**Key Note Address: The Election of 2016 and a New Political Landscape**

**Speaker:** **A.B. Stoddard**, Associate Editor and Columnist at RealClearPolitics, Fox News Contributor, former Associate Editor and Columnist for *The Hill* newspaper

Location: The Ritz-Carlton Plaza 2

**Platinum Sponsor: Aetna**

2:45 p.m. – 3:00 p.m.

**Break**

Location: The Ritz-Carlton Pre-Function

**Supporting Sponsor: CHN PPO, a division of Consolidated Services Group, Inc.**

3:00 p.m. – 4:30 p.m.

**Roundtable: Medical Management Regulatory and Industry Trend Update**

The future of UM, mental health parity enforcement, external review, quality and outcomes reporting, and more – an update

**Speakers:** **Garry Carneal, JD, MA**, Senior Policy Advisor, The Kennedy Forum and President & CEO, Schooner Strategies  
**Julie O'Brien, BSN, RN, MBA**, President & CEO, Alicare Medical Management and President & CEO, National Association of Independent Review Organizations

Location: Tortolita Ballroom A & B

5:00 p.m. – 6:30 p.m.

**Industry Uncorked Wine and Cheese Reception**

Location: The Ritz-Carlton Pre-Function

**Preferred Sponsor: Meritain Health**

6:30 p.m. - 8:30 p.m.

**PAC Fundraiser Dinner**

Location: Tortolita Ballroom

**Preferred Sponsors: CMC Nexus Communications, LLC (CMC), NTT DATA Services and Precision Diagnostic**



**Tuesday**

**8:00 a.m. – 5:00 p.m.**

**Registration Desk Open**

Location: The Ritz-Carlton Pre-Function

**Supporting Sponsor: CIGNA**

**8:00 a.m. – 8:45 a.m.**

**Continental Breakfast**

Location: The Ritz-Carlton Pre-Function

**9:00 a.m. – 10:00 a.m.**

**Federal/State Legislative Update**

**Speakers:** **Robert Holden Esq.**, Senior Vice President, Stateside Associates  
**Bob Wood**, President, BGR Group

Location: The Ritz-Carlton Plaza 2

**Supporting Sponsor: Stateside Associates**

**10:00 a.m. – 10:15 a.m.**

**Break**

Location: The Ritz-Carlton Pre-Function

**Supporting Sponsor: USBenefits Insurance Services, LLC**

**10:15 a.m. – 3:30 p.m.**

**Concurrent Tracks**

**10:15 a.m. – 11:15 a.m.**

**Track I: Session 1: The Convenience of Retail Healthcare with a Side of the Rare Catastrophic Event – How Today’s Consumers View Healthcare**

Despite the aging population, the vast majority of the consumer base is healthy. And healthcare is expensive. This patient cohort needs to be segmented differently than older/chronic/high-risk populations. And targeted benefit structures are needed to engage the younger/healthier in maintaining their health.

**Speakers:** **Jerry Burgess**, Co-founder, Spring Street Exchange  
**David DiLoreto, MD, MBA**, Senior Vice President, GE Healthcare  
Camden Group  
**Mark Stryker**, VP of Business Development, GuideWell Connect

Location: The Ritz-Carlton Plaza 1

**Platinum Sponsor: First Choice Health**

10:15 a.m. – 11:15 a.m.

**Track II: Session 1: Fee Schedule Revision and Reform: Trends and Timing**

Stakeholders are driving fee schedule reforms in a number of states. Who are the players? What are the aims? Workers' compensation providers and networks will provide insight on trends, timing and national impact in Session 1.

**Speakers:** **Katie Jordan OTD, OTR/L**, Associate Chair of Occupational Therapy Clinical Services and Professor of Clinical Occupational Therapy, University of Southern California  
**Mark Pew**, Senior Vice President, PRIUM

Location: The Ritz-Carlton Plaza 3

**Supporting Sponsors: One Call Care Management, Inc., Optum for Workers' Compensation and Auto No-Fault and WellComp**

10:15 a.m. – 11:15 a.m.

**Track III: Session 1: A Shorter Distance to Improved Productivity**

Session 1 will address how broader access to specialty health services and benefits could effectively reduce lost time and increase productivity in the workplace. This panel discussion led by Sean Sullivan of the Institute for Health & Productivity Management will explore:

- Allowing patient choice to alternative therapies and integrative medicine for musculoskeletal injuries -- such as chiropractic versus spinal fusion
- Facilitating direct access versus referral to physical therapy
- Driving expansion of benefit coverage for regular screenings to better identify and treat undiagnosed hearing loss

**Speakers:** **Robert L. Crocker, MD**, Director of Strategic Clinical Planning and Implementation, University of Arizona Center for Integrative Medicine  
**Sean Sullivan, JD**, Co-founder, President and CEO, Institute for Health and Productivity Management  
**Rebecca Vogslund PT, DPT, OCS, CMTPT, CSMT, TPS**, Physical Therapist, Minneapolis VA Health Care System

Location: The Ritz-Carlton Plaza 4

**Supporting Sponsors: Amplifon Hearing Health Care, The CHP Group and Your Hearing Network, A William Demant company**

11:15 a.m. – 12:15 p.m.

**Track I: Session 2: Close All the Hospitals**

A leading health system CEO is on record as saying that his ultimate job is to close every one of his hospitals. Providers now need to be part of an integrated, data-driven system that drives care coordination and rewards consistent patient outcomes. How do we provide only necessary care at the best point of care and still have hospitals available when they are absolutely necessary?

**Speakers:** **Jerry Burgess**, Co-founder, Spring Street Exchange  
**David DiLoreto, MD, MBA**, Senior Vice President, GE Healthcare Camden Group  
**Mark Stryker**, VP of Business Development, GuideWell Connect

Location: The Ritz-Carlton Plaza 1

**Platinum Sponsor: First Choice Health**

11:15 a.m. – 12:15 p.m.

**Track II: Session 2: Obviating Opioid Abuse**

Prescribing systems and regulations that prevent opioid fraud and abuse in the workers' compensation markets are hot topics in state legislatures and national policy groups. Federal attention to the issue has heightened during the past year and likely will increase with the new administration. Session 2 will examine the current realities and their impact on the workers' compensation market.

**Speakers:** **Brian Allen**, Vice President of Government Affairs, Optum  
**Jennifer Flanagan (D-Leominster)**, Senator, the Commonwealth of Massachusetts

Location: The Ritz-Carlton Plaza 3

**Supporting Sponsors: One Call Care Management, Inc., Optum for Workers' Compensation and Auto No-Fault and WellComp**

11:15 a.m. – 12:15 p.m.

**Track III: Session 2: Keeping the Comorbidity Monster in Check**

Depression, slips and falls (balance issues) and prescription drug abuse – increasingly opioid abuse – are well understood byproducts of specialty health conditions, such as musculoskeletal pain/injuries and untreated hearing loss. This session will examine holistic strategies for recognizing and mitigating the patient suffering and high cost of comorbidities.

**Speakers:** **Robert L. Crocker, MD**, Director of Strategic Clinical Planning and Implementation, University of Arizona Center for Integrative Medicine  
**Sean Sullivan, JD**, Co-founder, President and CEO, Institute for Health and Productivity Management  
**Rebecca Vogsland PT, DPT, OCS, CMTPT, CSMT, TPS**, Physical Therapist, Minneapolis VA Health Care System

Location: The Ritz-Carlton Plaza 4

**Supporting Sponsors: Amplifon Hearing Health Care, The CHP Group and Your Hearing Network, A William Demant company**

12:30 p.m. – 2:00 p.m.

**Luncheon**

Location: The Ritz-Carlton Pre-Function

2:00 p.m. – 3:15 p.m.

**Track I: Session 3: Data Not Dinero**

Some current thinking believes that carriers need to move away from their role as fiscal intermediaries and become hubs of consumer engagement, provider support, data analytics and health insight delivery. Data pulled from the entire continuum of care not just electronic medical records. The theory is that this type of data aggregation will more clearly point to specific treatment, where that care should be provided and how it can be managed on a real-time basis. How close are we and what needs to change?

**Speakers:** **Jerry Burgess**, Co-founder, Spring Street Exchange  
**David DiLoreto, MD, MBA**, Senior Vice President, GE Healthcare Camden Group  
**Mark Stryker**, VP of Business Development, GuideWell Connect

Location: The Ritz-Carlton Plaza 1

**Platinum Sponsor: First Choice Health**



**2:00 p.m. – 3:15 p.m.**

**Track II: Session 3: What’s the Difference? Plenty, Mr. and Ms. Policymaker**  
Group health policymaking affecting public and private group health systems are creating problems in the workers’ compensation market. Why? Many state legislators and regulators don’t get the differences between the two markets, especially in regard to network adequacy and other standards. Session 3 will focus on challenges to the network model as it exists in the workers’ compensation market nationally and how you can be a more effective advocate to build understanding.

**Speakers:** **Robert Holden Esq.**, Senior Vice President, Stateside Associates  
**Kimberly Rowland, Ph.D.**, Government Relations, One Call Care Management, Inc.

Location: The Ritz-Carlton Plaza 3

**Supporting Sponsors: One Call Care Management, Inc., Optum for Workers’ Compensation and Auto No-Fault and WellComp**

**2:00 p.m. – 3:15 p.m.**

**Track III: Session 3: Telemedicine in Specialty Health – The Drivers Behind the Growth**

Telemedicine has moved from an interesting high-tech solution to a healthcare treatment game changer. Session 3 brings together a panel of experts to discuss how telemedicine is revolutionizing patient care in audiology, physical medicine, mental/behavioral health and more.

**Speakers:** **Gary Capistrant**, Chief Policy Officer, American Telemedicine Association  
**Bill Perry**, CEO, Tinnitus Treatment Solutions  
**Tammy Richmond, MS OTR/L, FAOTA**, Incoming Chair, ATA Telerehabilitation Special Interest Group

Location: The Ritz-Carlton Plaza 4

**Supporting Sponsors: Amplifon Hearing Health Care, The CHP Group and Your Hearing Network, A William Demant company**

**5:00 p.m. – 6:30 p.m.**

**Chairman’s Reception**

Location: The Ritz-Carlton Pre-Function

**Preferred Sponsor: Aperture**

**6:30 p.m. – 8:30 p.m.**

**Chairman’s Dinner Keynote: Open the Throttle and Dominate**

**Speaker: Ken Schmidt**, Legendary Former Director of Communications Strategy at Harley-Davidson Motor Company

Location: The Ritz-Carlton Plaza 2

**Platinum Sponsor: MultiPlan, Inc.**

**8:30 p.m.**

**Forum Adjourns**